

Benton House/Garden House/Benton Village-A Great Place to Work 2020-2021 Survey Comments

Is there anything unique or unusual about this company that makes it a great place to work? Please give specific examples.

We are family!

This company listens and takes all things into consideration. I have never been with a company that shows so much love and compassion for what they believe is in the best interest of the company without prejudice. We are truly Family!!!!

I like the fact that everyone seems like a family. From the owners, to care staff there is no feeling of being superior to one another and everyone is treated as equal human beings.

The executive management team is constantly looking for ways to reward and thank employees for the work that is performed. We have a program called moments of joy that has a large monthly budget that allows us to purchase items that residents want or need. It could be as simple as something like a bird feeder outside a window or a gift certificate to a favorite restaurant for the resident and their family to share a special experience.

We are family. You can grow here, personally and professionally.

Very close relationships with all team members serving the residents. The company offers unique training opportunities to all team members to help improve personal/professional growth. Example: Success Principles Training offered to all staff.

Very good safety and training practices in place, especially through a pandemic. Feel like Family.

The owners and home office employees care about the employees. All of them. They know them by name and want and try to do anything they can to help them. At work and personally. They fully understand that a successful business has happy employees. Happy employees care about their jobs and do well, which in turn creates profit. They do what they say they will do- always.

The company recognizes my work

OVERALL, IT IS THE BEST PLACE I HAVE WORKED.

This company always encourages and give employees an opportunity to grow. The best company I ever worked for.

How the company show they care about employees during good and bad times. When employees go through personal hardships the company send out care packages and assist in other ways .

I've been a CNA for 5 years and this was easily the best company I ever worked for. You could tell upper management genuinely cared about their employees and wanted their company to thrive from the inside out. I've never met department heads that were so involved in the day to day of the residents or lower employees lives.

We genuinely care about each other. On my birthday management sent me happy birthday messages and every employee I saw wished me a happy birthday. I've been working since I was 16 and no other work place has every done that. It made me feel very appreciated.

Power bill; monthly rewards; gem program; unique training; flexible work schedules; tools for great communication; electronic documentation

Amazing incentives for all staff! Car giveaway, power bill giveaway, special bonus opportunities!! Management listens to everyone regardless of title!

I love how they are always giving back to the staff whether it be something big like a KIA Soul! or as small as a \$5 "100th Day" Celebration Gift Card. The added perks really do help boost morale.

I love that we do the Moments of Joy for residents. It truly does allow our residents to feel extra special. I think it really lets them know we love them and constantly thinking of ways to make them happy.

This is the most giving company I have ever worked for. I think ownership would give the shirt off their back to help a resident of staff member. It's a rare quality.

Benton House/Garden House/Benton Village-A Great Place to Work 2020-2021 Survey Comments Continued (Page 2)

Is there anything unique or unusual about this company that makes it a great place to work? Please give specific examples.

I see a lot of team work..didn't see that at some of the jobs I had even though it was recommended..

The management is humane.respectful and kind especially sharonda and kerri.they are like mothers with listening ears.

I love what I do I go above and beyond on my job number matter where I'm needed that I'm willing to work my hours just love working at this place

My residents

They have sweepstakes sometimes to win prizes which I think is good.

The employees, the bond we make. Really makes every shift easy and enjoyable.

I would have to say that the appreciation the residents always express towards us makes this place a great place to work.

Good co.worker.friendly people

I just like working here and co workers are nice

Great environment to work in.

The employees are getting along. And the CNA/ R.A. are working hard people.Kudos to all CNA that works really hard and give their 110% service for the residents.

The Executive Team is very approachable. They care about us and looks for ways to make us feel appreciated. They are the most loving, caring team of executives I have had the pleasure to work with. I love my job and appreciate all that they do for us.

When dealing with personal issues or circumstances beyond my control in my personal life, management has always had a clear line of communication and worked with me to get things covered and sorted in a timely fashion.

I love working here. The staff here are so nice. This is my first time working for an Assisted living facility, it's different in a good way! They appreciate their Employees & shows it! Great company to work for!

The employee appreciation each month

Over all a Great place to work!

From the moment you walk in for an interview, as a possible hire, you are welcomed by all the people that work here. Or, if your visiting, as well.

Overall, I think this is a great company to work for.

This company will search for employees internally if a position opens before going outside of the company to hire someone new.

Management is very supportive of its staff

The executive team's honest commitment and dedication to serving our seniors and appreciating our employee working at the communities. In this industry, it is not a product we build, but a service we provide, which is demonstrated in decisions our executive team and management make every day. The extra gifts they give to residents through moments of joy, the support they give to families. The innovative ways they help support and appreciate our operational employees. Too many to give examples. It just makes me so proud to be behind them! I love this company and them!!

Amazing guest speakers at annual meetings!

We must treat others with respect. This is across the company. You can disagree, coach and terminate but it still must be done with respect.

How much everyone cares and the family environment

There is a lot of heart in all the community's teams and in the Home Office management team too! I love the Benton House seniors and what a gift it has been to serve these families.

Very family oriented felt welcomed my first day on the floor

All the giveaway the have for their employees like the car giveaway giftcards

Benton House/Garden House/Benton Village-A Great Place to Work 2020-2021 Survey Comments Continued (Page 3)

Is there anything unique or unusual about this company that makes it a great place to work? Please give specific examples.

I think we have the most kind and compassionate upper management staff you could ask for. They are supportive and create a working environment that is fun and rewarding. They seem to promote staff from within when they can. I can't imagine a better place to work. They have given away 4 cars in the last two years. They seem to truly care about the employees

Big company that still has that Mom and Pop feel. Ideas are encouraged and considered and growth from within is highly promoted.

Manager\Staff.

Very Family Oriented Environment

Quarterly raise, staffs incentives..

THEY HAVE GOOD PEOPLE.

Caring for one another

Pleasant environment

Takes care of employees

Quarterly bonuses for hourly employees and giving away two brand new cars is life changing!

Working at my job is great because of my co workers awesome team.

Its a great place to work

Benton House of Raymore Is An Awesome Place To Work So Much So That Ive Taken A \$10 Paycut Just To Work There. I Mean What Other Company You Know That Gives Out Supplemental Bags i.e food, household supplies fun things for the kids every friday for every employee I think that says alot plus they got Snoop Dogg To Shout Out To Us My Kids Thought That Was The Kooliest Thing Ever....Benton House Rocks!!!!

The wonderful residents and the free food bags on Fridays.

This company really cares for its residents and staff.

Don't compromise on doing right thing.

Great team work and management are very polite and show great leadership

Great coworkers and good team work.

Have learned alot from the residents and they are fun to work with.

We all get along well together

Pleasant working environment

Trust

Communication

Great 👍 place to work

Jennifer makes it easy to talk to regardless of the situation. She tries to make everyone feel equal no matter the seniority level.

Team work

Love working here and great team to work with, wouldn't change a thing.

Truly feels like family. No matter the job title, each and every person is loved, treated equally and like family.

Family like atmosphere not found in many other companies.

We are family!!

Benton House/Garden House/Benton Village-A Great Place to Work 2020-2021 Survey Comments (Page 4)

Is there anything unique or unusual about this company that makes it a great place to work? Please give specific examples.

Yes people are recognized as far as being apart of a family and people are respected

The Management team plus the residents are all great they all make you feel like family

The Management treat everyone with respect and dignity . They listen to complain and concerns
Benton House is a great place to work and The residents are get the best care and treated with respect
The management always provides enough equipment to get the job done and acquire the prime goals of the care providing.

I would always recommend Benton House to resident and caregiver

I feel like we're family

Free meals
Clean and modern decor
Car giveaways every year

Company does more as far moral boosting than others

The leaders and staff go above and beyond. We are family.

Everyone is so grounded

The respect to all and appreciation shown for the work each individual does as well as the benefits provided by the company make it a great place to work.

I love the friendly atmosphere here at Benton House, we are a team in everything we do! We are family!!

Very respectable and professional management.
Plus it is good-to help the elders because one day you might be among them and also God blessing .

Being a new employee here @Benton House I've had such a positive, welcoming experience, everyone is willing to help when they see a puzzled expression! They come to your rescue!!!!

Our specific community leader identifies with all the staff as she has performed their duties herself. Our leader doesn't hesitate to assist both residents, Staff. And family.

They are a reliable and responsible company that makes it clear that the well-being of their residents and staff is of the highest priority. I always feel supported and guided in all circumstances.

Executive director has the greatest personality and is a pleasure to work for. Overall a great team.

This is by far the most rewarding job I have ever had! I leave every day feeling fulfilled & like I make a difference. The home office is supportive in all they do for the communities.

TrueType care about the residents

Great place to work!

Never have I ever worked for a company when the Home office walks in the building you feel like a part of your long lost Family members have come to visit, and that is how it feels when Mike and Sandy come in the building. Love and respect no stress!

Very caring and supportive owners.

I enjoy working here due to the exceptional quality care that is given to our residents here. Myself included, work very hard daily to give each person here happiness in their days.

Always providing opportunities for growth and development even during a pandemic.

Residents are able to enjoy their time while living here.

Compassion, respect, and understanding.
Open and honest communication

The residents.

We are like a family.

Benton House/Garden House/Benton Village-A Great Place to Work 2020-2021 Survey Comments Continued (Page 5)

Is there anything unique or unusual about this company that makes it a great place to work? Please give specific examples.

Jackie is a great supervisor and always willing to listen to do what makes things fair. I love my residents here they are the best. Co workers are nice to work with.

The people and my staff

working as team and I have work with some good team player

monthly little incentives

I like the working hours, there is no gossip between employees and I feel safe working here.

Truly feels like a family here with most employees.

Nothing unusual, just happy coworkers and happy residents.

The decorations for each holiday are unique.

Corporate office is always helpful and supportive. No problem is too small for them to lend a hand/advice/support.

Very generous to their employees with appreciation gifts given often

It always looks welcoming!

Upper management is always available and open for me

Loving people, smiles everyday, and lots of joy

I wouldn't change a thing

ED, RCD, and CSD are always willing to listen and help if you have a problem whether it is work or personal.

Everyone is happy, and the management is great.

I think it's a great place to work I would recommend anyone to work here. They have alot of activity for the residents and the staff.

we have issues just like any other places but i have been here since 2015 and i love it here i like how the first check in december we get our sick time on our check i love how we get tshirts and different thing with the garden house on it i like how when we have special events we get the opportunity to interact with our residents i love being part of the garden house family

It feels like coming to my second home. I live my residents and I enjoy all the people I work with.

Executives make you feel important and appreciated.They reward you all the time make you feel special.

Working as a teamwork

Friendly community, loving and caring.

They have events that brings the hole company together.

I work with some of the most accepting and friendly people I've ever met.

Positive environment also bring greeted and encouraged.

keep on doing what we do best.

One thing that stands out for me is that it is very diverse here! And I love that!!

Team members and managers are very nice , and everyone is willing to help .

Opportunity for growth

Excellent job doing the coronavirus for staff/family members. I love it. Giving out food to help the staff.

The awesome "love" gifts that we were given during this COVID pandemic.

Benton House/Garden House/Benton Village-A Great Place to Work 2020-2021 Survey Comments Continued (Page 6)

Is there anything unique or unusual about this company that makes it a great place to work? Please give specific examples.

My supervisor is great and i have a true teacher and mentor in Chef Kae

For this building specifically, it would be the management. Our ED here is phenomenal! She definitely goes above & beyond for her staff.

This company tries to make everyone feel comfortable and welcomed and with everything this is happening right now I get that they are trying

Hollie over at Decatur makes the job enjoyable

Hollie is the perfect ED. I learn so much from her and I'm glad to work for her. All other managers are awesome at Bentonhouse Decatur. We are like family and I love it.

I really like it here

I feel like we offer and expect the best service to seniors without compromising. Management gives opportunities for personal growth as well as tips for a more efficient workday. Our reputation makes employees proud to work here.

I have loved working for this company and the love I have working with seniors was unknown until I started working with Benton House, which I will always be thankful for. The family like atmosphere at each community and feeling like you know our home office seems special and unlike other companies. It is mostly true that I feel like more than just an employee.

PSLG seem to care about their employees.. they go that extra mile to make them feel appreciated.

Small building

It is a very caring company.

Teamwork is EXCELLENT here!!

They are caring feel like home when you walk in

This company is the only place that I've worked for whom selects a superstar employee, and gives out gems for recognition.

When I was out sick they always called yo check on me and let me know if there was anything I needed they would help me. I'm always asked if I'm ok throughout the day whenever passing by management and they always say thank you and that they appreciated our hard work and always always have perks for us we are loved and appreciated

Working with an incredible staff!

I love Benton house the staff is so understanding and encouraging.

This job is my family away from home my coworkers and managers treat me well

We are a family. In my experience that's pretty rare, unique and unusual.

Loving Executive Director

Love to work at bentonhouse it a good place to work

The company does well to take care of its employees, especially during national issues.

I tell everyone I know that I love working for benton house. The reason I love working for benton house is because we are all treated like family. I love all of management they are amazing. The bentons house cares for us and not many company's do what the benton house does. Benton house is always showing how happy the arenwith or hard work and dedication.

muy buen abiente, mucha cooperacion

It's a place you can serve people and make their last days as happy, comfortable and full of joy.

This company is the best I have ever worked for.

Team members and management genuinely care about one another.

Benton House/Garden House/Benton Village-A Great Place to Work 2020-2021 Survey Comments Continued (Page 7)

Is there anything unique or unusual about this company that makes it a great place to work? Please give specific examples.

The way employees are allowed to switch shifts and pickup extras hours through humanity is great! Our Assistant CEO Stephanie is exceptionally kind understanding and goes out of her way to help everyone as a person not an employee!

We are family and we care each other.

Excellent training by staff.

Flexibility.

They care a lot

Very welcoming

They truly do make the employees feel like we are a family.

Great atmosphere

They care!

flexible schedule

The benefits

Paid meal and break times. Sick time not used is paid out at the end of the year.

Family environment - love how upper managers know caregivers names. Makes everyone feel important

Everyone is given a fair opportunity.

Its a very beautiful place comfortable and safe.

I feel like everyday I come to work I'm coming to see my family. It's not just work, it's something I enjoy and love to do!

Feels like one big family !!

None that I know of it's a great place to work I've always had the opportunity to get whatever I need whenever I want I can't complain

It truly is a family environment. It feels like a mission not just a job and those feelings are a direct result of the leadership of our communities. Especially during these unprecedented times, I feel secure in the judgement and leadership of our company. While the "extras" of staff pantry staples, and Hero bonuses, and countless other ways each employee's contribution is recognized, the laser focus on our mission and the ways in which to accomplish that mission is what makes our company truly unique.

We are all treated as a family.

The unique part about working for this company is that I get to bring joy to the residents and make them smile. It also includes having a great team and coworkers who are good-spirited.

When I 1st came here everyone was very nice and welcoming.

I absolutely love my job in memory care, my coworkers make my day easy and fun. We love our residents and we love taking care of them.

I do love that fact that they always reward or provide their employees with certain items, like gift cards, snack bags, food, etc. That's actually very thoughtful of the company to do that.

Everyone is welcoming

This place is very pleasant to work, the value of this place is high in providing and confronting any necessity.

Mas unidad

THE WORKERS ARE GREAT TO WORK WITH.

Great staffs and coworkers

The schedule

Benton House/Garden House/Benton Village-A Great Place to Work 2020-2021 Survey Comments Continued (Page 8)

Is there anything unique or unusual about this company that makes it a great place to work? Please give specific examples.

Working as a TEAM makes it a Great place to work.

People are allowed to work independently and get the job done. Team work also plays a role.

I love the opportunities for growth! I am hoping that I will be able to grow and learn and move up within the company. It's nice that Benton House looks to hire from within before looking for other candidates.

The residents are great

Employee care

I love the size more one on one care for them residents

Atmosphere and residents

I enjoy being around the residents

When you come to work here you feel like you want to come back again.

I love the enthusiasm that my coworkers bring in. You can tell the residents are loved.

I love that this company supports dressing up and having fun activities to celebrate and cheer the residents and family members up. I love that this company does big things to celebrate and help support their staff.

The amazing support and direction I get from my leadership team.

I love the residents and the community feels like home

Management, supervisor, residents.

This company truly cares about it's employees. They constantly shows their applications to the employees, it's not about what they can keep for themselves. All my years of working in this field, I have never seen an employer give away cars to its employees. This really makes me want to go above and beyond for this company because I know that they care a great deal for the people that make or break their business. Don't ever change. You will continue to do well. 🙏

The managerial team are very approachable

Like the work environment as it is no change necessary it's a great place to work m

yes

you can always speak to management when there is a problem..

Be team player and understand
Each other most off all work togather

Their love and care is everything 🙏

Good Employees relation

care givers do there work with passion.

Teamwork

Whatever position, everyone rolls up our sleeve and running around when necessary.

Yes they value their employees

We operate as a family. That's pretty unique.

team work

I Enjoy working with the people around me and the people I work with

The environment and the elderly i work with. Being with them gives me great joy.

THEY TRY TO DO THERE BEST.

Quarterly increases, monthly recognition, give away cars, executive council for frontline employees

Benton House/Garden House/Benton Village-A Great Place to Work 2020-2021 Survey Comments Continued (Page 9)

Is there anything unique or unusual about this company that makes it a great place to work? Please give specific examples.

I have been on leave since March for medical reasons. I have truly felt the love of my co workers and all of management at Grayson division!!!

This Company treats their employees has their family. They always find different ways to show their team members that appreciated.

We. Are. Family

Everyone here is like family. We care about out staff and residents! Upper management makes a difference. They care about there employees.

Family is always first.

This is a great place to work if you love working with the elderly you will love it!

The family mentality

I love Benton house so much this is an amazing place to work!

i personally love taking care of other people, and being able to do so on a daily basis makes Benton House a great place to work.

Great starting wage, friendly staff, and great environment.

It's always good vibes and everyone speaks when you come in to work

I have been employed for 5 years and attended on more years

The staff as a whole and the residents make the company unique, for the time I have been here I really enjoy working here very great place to work.

This is by far one of the BEST assisted living/ memory cares I have worked at. This is like family to me. Everyone is caring and goes above and beyond

The residents make this a great place to work. Taking care of their needs and the appreciation they show makes this job the best.

Everyone is always smiling and knows each others names. Communication is great and even during quarantine everyone still manage to have fun and do fun things.

We still decorate and do costumes for themed weeks.

Everyone is encouraged to participate, so getting to work in a silly hat is fun.

Something unique about the company that I like is the residents.

I appreciate the way the company assisted and continue to assist the employees during the Covid 19 pandemic.

We always tell each other great job, or we appreciate you .

Raises every 90 days and no stress and often gifts given and gift cards.

Love the residents.

In a time when many companies are closing their doors, our company is rising above and even more dedicated to our staff and families being served. They show up on the front lines and give encouragement to press on.

Been here for 3 years, like any job it has it ups and down but overall the environment at any job is what you make it and so far it's a great environment.

Staff cares for all residents like they are family!

It's a great place to work

Yes, I love the fact that we are often treated like family. especially from corporate they really show that they care, and that we are appreciated. This is exactly why have stayed so long.

Amazing management and an employee meeting at the beginning of most shifts that always end on a positive note.

Benton House/Garden House/Benton Village-A Great Place to Work 2020-2021 Survey Comments Continued (Page 10)

Is there anything unique or unusual about this company that makes it a great place to work? Please give specific examples.

MOST OF THE STAFF THAT I WORK WITH AND THE BOUND THAT I HAVE WITH THE RESIDENTS

Fun activities and theme weeks we do with residents and employees!

Corporate office is very generous with gifts, supplements snacks, quarterly raises. A good company to work for. They seem to care about others

There is usually some form of incentive to encourage workers to better themselves.

I have been here 9 years, I have been many opportunities to grow in my career. I was trained to do sales, I am currently studying to get me administrators license

The love for my residents.

Works with the person individually

Awesome teamwork

I have met my best friend. I love my residents and families. And the memory care coordinator is amazing.

A company of true integrity. We practice what we preach!

Because I have worked at other facilities, I realize that Benton House is different.

I have been there 10 years. So I would say it's a good place to work.

most employees are approachable and the residents make the job great.

Yes I Just Love Working For This Company, I Have So Much Growth Here, The RSD Her Are So Helpful When You Have Problems, This Is Amazing Place To Work.

Clean and beautiful environment

I do like all the complimentary gifts those are nice and unique unlike any other place I have worked!

I'm comfortable here I enjoy all the people. I was never treated as someone who didn't know anything I'm constantly encouraged to learn

The staff and residents are great people

From what I can tell and see the employees are important and taken care of.

I like that they give away t-shirts or hoodies every once in a while.

I have never worked anywhere that has rewarded their employees as much as this company. I love coming to work everyday because I love each resident as if they were my family (which they truly are).

A GREAT TEAM APPROACH!

It's more than a work place, everybody is like family.

The moral of this company is remarkable! I enjoy the "family oriented" environment each time that I work!

The Residents are a joy to work with and to take care of. I've noticed that everyone at our facility, make it a priority to make our residents our top priority. In making sure they are treated with respect and dignity. Their safety is also our main focus as well.

I love the way this company thinks about the welfare of its workers

We care for each other as if we were family cause we spend as much time here as we are at home and I love that it is family oriented here

Our executives are examples of what this company is all about - kindness, respect and caring.

Have multiple opportunities to learn more

Care about employees

Something that's unique is how at the end of the day we are all a team and all apart of a family no matter what happens throughout the day.

Benton House/Garden House/Benton Village-A Great Place to Work 2020-2021 Survey Comments Continued (Page 11)

Is there anything unique or unusual about this company that makes it a great place to work? Please give specific examples.

We are family. This is the realest team I have ever worked for. We work together to care for our residents. We believe in quality care. We are family. Not just coworkers and not just caregivers, we care.

Great people and residents

Christina and Arlene are the best people to come about in this building. They bend over backwards for absolutely everyone here and will make anything happen that they can.

Servant philosophy in sales is genuine. Home office people are wonderful

Very professional management team. clean environment up-to-date kitchen coworkers and staff have good working relationship

We truly are family and look out for each other

The company cares about their residents and does what they can to keep everyone safe and happy. Also very appreciative of their employees.

It seems like they care for employees. Lunches, clothing, give aways. I am really touched by the video in Disney training.

They are very flexible.

Everyone just like family

Benefits are great.

The residents!

I love working with the residents and dedicating my time to them.

The residents! I have built rapport with a good bit of them! I have inside jokes with a few of them and crack jokes. Knowing that they admire you makes the job enjoyable.

I love my job

Everyone works together. We look out for each other and help when needed.

It is very clear that this organization loves and cares for all the employees regardless of position. Each qtr. all employees receive a small token gift as a thank you for all you do. Each year there is a drawing for a free car.

We are family is a true motto that fits the teamwork observed each day

Friendly people

I like how the employees are often acknowledged . It really is a good way to make them feel worthy and appreciated.

There is a sense of a family unit

The Residents make it a great place to work. We are the closest relation to "family."

I love the residents

This company dont forget your bday or your job anniversary date. Although I believe the recognizing of these important dates isn't the best, its the thought that count!!

They're extremely flexible with the schedule.

Very compassionate towards all individuals who work for them

This place is like my second home. 😊

The caring and understanding from our corporate executives makes it wonderful to work here. They show how they care for all of its employees at all facilities.

MY BOSS MRS. APRIL IS GREAT. SHE IS ALWAYS HERE FOR HER STAFF. SHE IS ALWAYS WILLING TO HELP WHERE IS NEEDED. I LOVE LOVE HER...

Fun manager April

Everyone I work with seems to love their job!

